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இலங்கை சனாதிபதி
President of Sri Lanka

Message

We received a mandate from the people to take effective steps for all political, social and legal reforms required to establish the good governance in the country. Everybody indisputably acknowledges that the constitutional structure for those reforms was established with the 19th Amendment which enabled the appointment of independent commissions. The independent Public Service Commission, established accordingly, has provided a strong structure for government servants to act without any political interference.

However, it does not mean that any administrative structure can violate the laws, regulations and justice. If any citizen is faced with injustice or prejudice by the public administrative institutions, there should be a powered body to investigate and rectify them and provide relief to victims.

The Parliamentary Commissioner for Administration or the Ombudsman's Office was established in order to fulfill this requirement. But we cannot expect that ordinary people will place trust on this office immediately on its institution.

It is the responsibility of the government, which believes in making good governance a right of the people, to reach out to the people and educate them about their right to bring their problems to the Ombudsman and seek justice, if any injustice has occurred.

I trust this website of the Parliamentary Commissioner for Administration that has been created for the above mentioned purposes would be of immense use to educate the people about their rights and privileges.

Maithripala Sirisena

October 07, 2016



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இலங்கைக் சனநாயக சோசலிசக் குடியரசு
Democratic Socialist Republic of Sri Lanka