



පරිපාලන කටයුතු පිළිබඳ පාර්ලිමේන්තු කොමසාරිස් (මිම්බුඩ්ස්මන්) කාර්යාලය  
 நிருவாகத்துக்கான பாராளுமன்ற ஆணையாளர் அலுவலகம் (ஓம்புட்ஸ்மன்)  
 OFFICE OF THE PARLIAMENTARY COMMISSIONER FOR ADMINISTRATION  
 (Ombudsman)

පළමු මහල, අංක:14,  
 ආර්.ඒ.ද මෙල් මාවත,කොළඹ 04.

முதலாவது மாடி, இல: 14  
 ஆர்.ஏ.டி. மெல் மாவத்தை, கொழும்பு 04.

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මගේ අංකය: }  
 எனது இல: }  
 My No: }

ඔබේ අංකය: }  
 உமது இல: }  
 Your No: }

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 திகதி: }  
 Date: }

Annual Analysis 2019 on the Information provided by the Office of the Parliamentary Commissioner for Administration (Ombudsman) in terms of Right to Information Act, No.12 Of 2016.

a) The total number of requests received during the year and information provided and rejected.

Total Number of Requests	-	9
Information Provided	-	9
Information Rejected	-	0

b) The amount of fees collected during the year  
 Fees have not been charged

c) The number of requests rejected under section 5  
 Information has been provided for all requests as per the information available.

d) The number of times information was provided at the direction of the Commission

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e) Any suggestions for improving the effectiveness of the regime of transparency

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f) The number of appeals from refusal to communicate information

No appeal has been made in relation to the information provided in the year 2019.

g) Practices relating to the maintenance, management and destruction of records

Files opened before 31.12.2011 of which recommendations were given and proceedings were terminated, have been destroyed. All the files opened from 01.01.2012 which are in existence in this office on the date of coming into operation of this Act will be maintained in proper manner. These files will be destroyed after 10 years from that date.

h) Functions of the Ombudsman under section 8

Conducting investigations in relation to complaints addressed directly to the Ombudsman by the members of the general public with the view of eradicating violations of fundamental rights or similar injustices caused by the officers of Government Departments, Public Corporations, Provincial Councils or any such other Institution and then to request, suggest and/or make recommendations to have erroneous administrative decisions reversed.

This institution, also investigate into the matters brought before the Public Petitions Committee in the Parliament by a Member of Parliament when those complaints reveal any violation of rights as referred to in the preceding paragraph and to arrive at decisions accordingly.

Therefore, key function of this institution is to steer the administrative mechanism of Sri Lanka towards the correct path in accordance with the Laws of the Land and the Rules and Regulations made thereunder while granting reliefs to the people whose rights have been violated.

**Beneficiaries:**

Beneficiaries are the members of the General Public who had been the victims of injustices caused by the decisions of the officials referred to hereinbefore. Finally, our exercise would be to have the standard of the entire administrative system of the country uplifted.

Information Officer  
H.P.Anula Pathirana  
Administrative Officer  
Office of the Parliamentary Commissioner for Administration (Ombudsman)