



පරිපාලන කටයුතු පිළිබඳ පාර්ලිමේන්තු කොමසාරිස් (මිම්බුඩ්ස්මන්) කාර්යාලය
 நிருவாகத்துக்கான பாராளுமன்ற ஆணையாளர் அலுவலகம் (ஓம்புட்ஸ்மன்)
 OFFICE OF THE PARLIAMENTARY COMMISSIONER FOR ADMINISTRATION
 (Ombudsman)

පළමු මහල, අංක:14,
 ආර්.ඒ.ද මෙල් මාවත,කොළඹ 04.

முதலாவது மாடி, இல: 14
 ஆர்.ஏ.டி. மெல் மாவத்தை, கொழும்பு 04.

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මගේ අංකය: }
 எனது இல: }
 My No: }

ඔබේ අංකය: }
 உமது இல: }
 Your No: }

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 திகதி: }
 Date: }

Annual Analysis 2020 on the Information provided by the Office of the Parliamentary Commissioner for Administration (Ombudsman) in terms of Right to Information Act, No.12 Of 2016.

a) The total number of requests received during the year and amount of information provided and rejected.

Total Number of Requests	-	5
Amount of Information Provided	-	5
Amount of Information Rejected	-	3

b) The amount of fees collected during the year
 No fees have been charged.

c) The number of requests rejected under section 5
 Three requests have been rejected.

d) The number of times information was provided at the direction of the Commission
 -

e) Any suggestions required for improving the efficiency of the prevailing system of transparency
 -

f) The number of appeals being arisen due to the refusal of communicating information
 Single (01) appeal is reported.

g) Practices relating to the maintenance, management and destruction of records

Files opened before 31.12.2011 of which recommendations were given and proceedings were terminated, have been disposed. All the files opened from 01.01.2012 which are in existence in this office on the date of coming into operation of the Right to Information Act will be maintained in proper manner after having been stored methodically. These files will be disposed thereafter by completion of 10 years from the aforementioned date.

h) Functions of the Ombudsman under Section 8

Conducting investigations in relation to complaints being addressed directly to the Ombudsman by the members of the general public with the view of preventing violations of fundamental rights or similar injustices caused by the officers of Government Departments, Public Corporations, Provincial Councils or any such other Institutions and then to request, suggest and/or make recommendations to have erroneous administrative decisions reversed.

Further, this institution also investigates into the matters being brought before the Public Petitions Committee in the Parliament of Sri Lanka by a Member of Parliament when those complaints reveal any of such violation of rights as referred in the preceding paragraph and to be arrived at appropriate decisions accordingly.

Therefore, key function of this institution is to steer the administrative mechanism of Sri Lanka towards the correct path in accordance with the Laws of the Land and the Rules and Regulations made thereunder while granting reliefs to the people whose rights have been violated.

Beneficiaries:

Beneficiaries are the members of the General Public who had been the victims of injustices caused by the decisions of the officials referred to hereinbefore. Finally, our sole effort would be to have the standard of the entire administrative system of the country uplifted.

Information Officer

H.P.Anula Pathirana

Administrative Officer

Office of the Parliamentary Commissioner for Administration (Ombudsman)